

Summary of privacy practices for TIM customers

<p>Nature of information collected and coverage of the issue disclosed</p>	<p>In the section "Information provided by TIM on personal data protection" in the documents: <i>"Information to Shareholders under the Personal Data Protection Legislation"</i>; <i>"Information to Consumer Customers under the Personal Data Protection Legislation"</i>; <i>"Information to Business Customers natural persons under the Personal Data Protection Legislation"</i>; <i>"Information to Business Customers legal persons entities or associations (individual or holding and affiliated entities) provided by TIM under the Personal Data Protection Legislation"</i> see paragraph 1) "Purposes for which data processing is necessary and its legal basis" and paragraph 4) "Further purposes of processing to receive from TIM third-party advertising with prior consent".</p>	<p>The coverage of the disclosed problem is 100% of the clients</p>		
<p>Use of the collected information and coverage of this issue disclosed</p>	<p>In the section "Information provided by TIM on personal data protection" in the documents: <i>"Information to Shareholders under the Personal Data Protection Legislation"</i>; <i>"Information to Consumer Customers under the Personal Data Protection Legislation"</i>; <i>"Information to Business Customers natural persons under the Personal Data Protection Legislation"</i>; <i>"Information to Business Customers legal persons entities or associations (individual or holding and affiliated entities) provided by TIM under the Personal Data Protection Legislation"</i> see paragraph 1) "Purposes for which data processing is necessary and its legal basis".</p>	<p>The use of information collected covers 100% of customers</p>		
<p>The possibility for the customer to decide how private data are used and coverage of the issue disclosed includes:</p>	<p>the availability of the opt-out option</p>	<p>In the section "Information provided by TIM on personal data protection" in the documents: <i>"Information to Consumer Customers under the Personal Data Protection Legislation"</i>; <i>"Information to Business Customers natural persons under the Personal Data Protection Legislation"</i>; <i>"Information to Business Customers legal persons entities or associations (individual or holding and affiliated entities) provided by TIM under the Personal Data Protection Legislation"</i> see paragraph 3) "Additional purposes of processing that can be pursued with consent", paragraph 4) "Additional purposes of processing to receive third-party advertising from TIM with consent" and paragraph 5) "Withdrawal of consent".</p>	<p>The % is zero because opt-in consent is mandatory for our clients</p>	<p>https://www.gruppotim.it/en/footer/privacy.html</p>
	<p>the request for explicit consent</p>		<p>Request for explicit consent covers 100% of client</p>	
	<p>the request for access to data held by the company</p>	<p>In the section "Information provided by TIM on personal data protection" in the documents: <i>"Information to Consumer Customers under the Personal Data Protection Legislation"</i>; <i>"Information to Business Customers natural persons under the Personal Data Protection Legislation"</i>; <i>"Information to Business Customers legal persons entities or associations (individual or holding and affiliated entities) provided by TIM under the Personal Data Protection Legislation"</i>; see paragraph 9) "Categories of Third parties to whom personal data may be disclosed as Data Controllers or who may acquire them as Data Processors".</p>	<p>Data access request applies to 100% of clients</p>	
	<p>the request that data held by the company be transferred to other service providers</p>		<p>The data transfer request applies to 100% of clients</p>	
	<p>the request for rectification of data held by the company</p>	<p>In the section "Information provided by TIM on personal data protection" in the documents: <i>"Information to Consumer Customers under the Personal Data Protection Legislation"</i>; <i>"Information to Business Customers natural persons under the Personal Data Protection Legislation"</i>; <i>"Information to Business Customers legal persons entities or associations (individual or holding and affiliated entities) provided by TIM under the Personal Data Protection Legislation"</i> see paragraph 10) "Right of access to personal data and other rights."</p>	<p>Data correction request applies to 100% of clients</p>	
	<p>the request for deletion of data held by the company</p>	<p>In the section "Information provided by TIM on personal data protection" in the documents: <i>"Information to Consumer Customers under the Personal Data Protection Legislation"</i>; <i>"Information to Business Customers natural persons under the Personal Data Protection Legislation"</i>; <i>"Information to Business Customers legal persons entities or associations (individual or holding and affiliated entities) provided by TIM under the Personal Data Protection Legislation"</i> see paragraph 6) "Retention of personal data, including traffic data."</p>	<p>Cancellation request applies to 100% of clients</p>	
<p>How long information is kept in company files</p>		<p>It applies to 100% of clients</p>		
<p>How information is protected</p>		<p>It applies to 100% of clients</p>		
<p>Percentage of data collection for a secondary purpose</p>	<p>40%</p>			
<p>Number of government requests in the last fiscal year</p>	<p>3,082,818</p>			
<p>Percentage of requests resulting in disclosure in the last fiscal year</p>	<p>100%</p>			