

Employee engagement

| | 2020 | 2021 | 2022 | 2023 | Target FY |
|---|------|------|------|------|-----------|
| Employees Engagement* | | | | | 2023 |
| % of employees with top level of engagement | 72 | 76 | 66 | 66 | 65 |
| % of employees who responded to the survey | 76 | 83 | 44 | 45 | |

^{*} The survey administered to employees includes items related to job satisfaction, internal purpose and motivation, employee happiness at work, and employee stress levels.